



Pennsylvania Economy League
of Greater Pittsburgh

An affiliate of the Allegheny Conference

Regional Consumer Confidence Trend Analysis

September 2021

Background:

In collaboration with [Schmidt Market Research](#) and leveraging the [Pittsburgh Speaks™](#) community of 5,000 Southwestern PA residents, the Allegheny Conference has tracked consumer confidence since the beginning of the regional outbreak of the COVID-19 pandemic in March 2020. The data has been collected in periodic monthly waves.

Key Takeaways:

Consumer confidence in the **CURRENT national and regional economy dropped significantly** in August and September; each have dropped by over 15 percentage points since July. Confidence in **business conditions dropped** by 11 percentage points in August and held relatively steady in September.

Consumer confidence in respondent's own **personal finances, spending ability, and employment dropped** between 5 and 11 percentage points in August and continued to dip slightly in September.

Special Topics Included in Latest Wave (September 24-28):

Appetite and plans for **travelling** (especially domestically) and **attending events continues to grow** and is the highest since the pandemic started. Appetite for buying a car has held relatively steady, while the **appetite to buy a house has dropped** since March.

Almost **three quarters** of respondents **would get the vaccine** regardless of what their employer mandated, **7%** would quit if their employers mandated the vaccination.

Nearly **three-quarters** of respondents plan on getting the **vaccine booster** once available.

Around **half** of respondents **support the use of proof of vaccination** to remain **employed or go out to a bar or restaurant**. Slightly more (**55%**) respondents support proof of vaccination to **attend crowded public events** like concerts, sporting events, or movies. Around **three-fifths** of respondents support proof of vaccination to **travel on an airplane**.

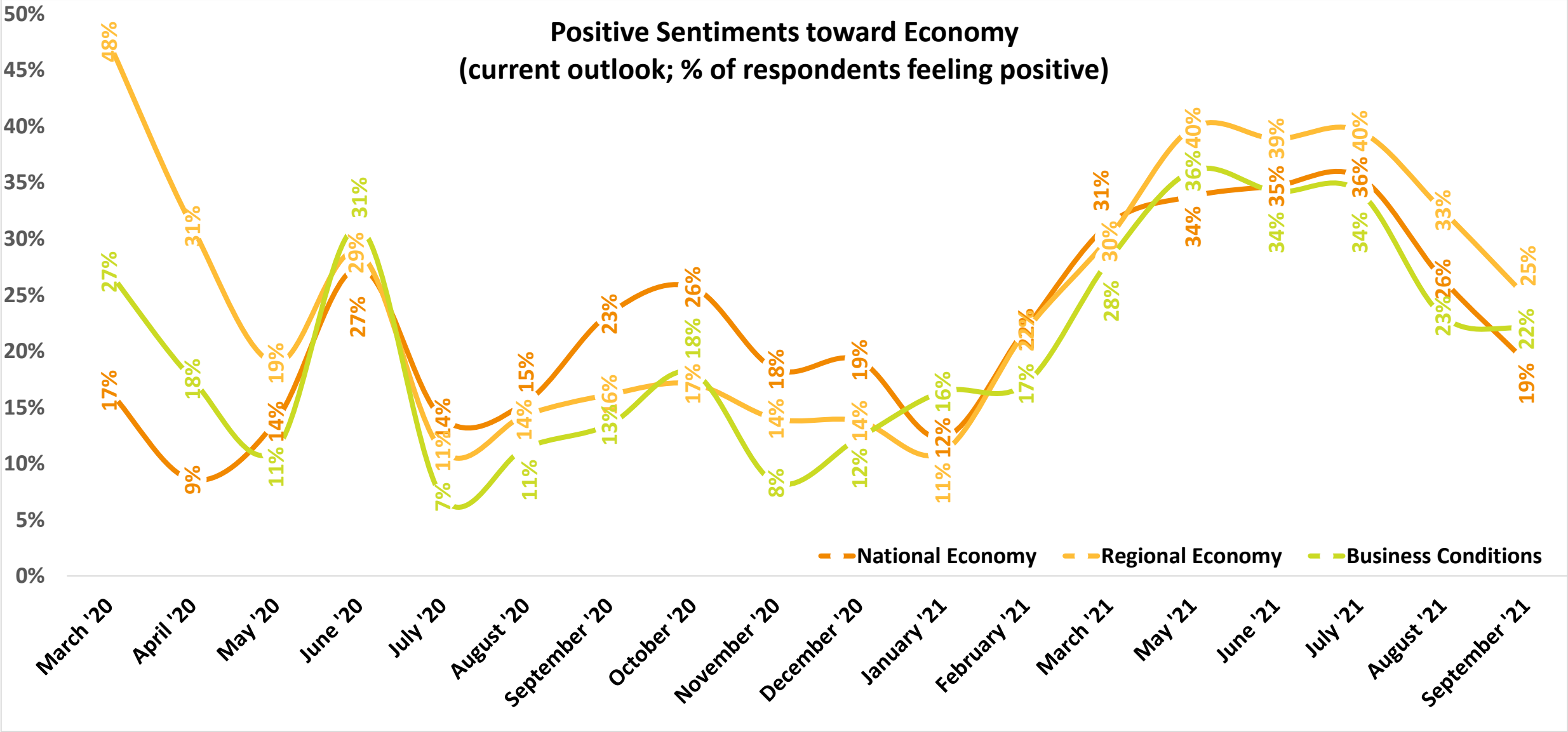
Around **40%** of respondents are **more likely to engage in various activities** if **proof of vaccination and/or masking is required**, while **20%** of respondents are **less likely to engage**. In September, **respondents were a bit less supportive** of proof of vaccination and/or masking requirements **than they were in August**.

About **20%** of respondents are **delaying vacation plans** due to the **Delta variant**. Only around **10%** are **delaying plans for big spending** (like home improvements, new cars, weddings, etc.).

In September, **47%** of respondents stated that they are **already back in their offices**, a 5 percent increase since August. Around **10%** are now in **permanent remote work** and won't be returning to the office.

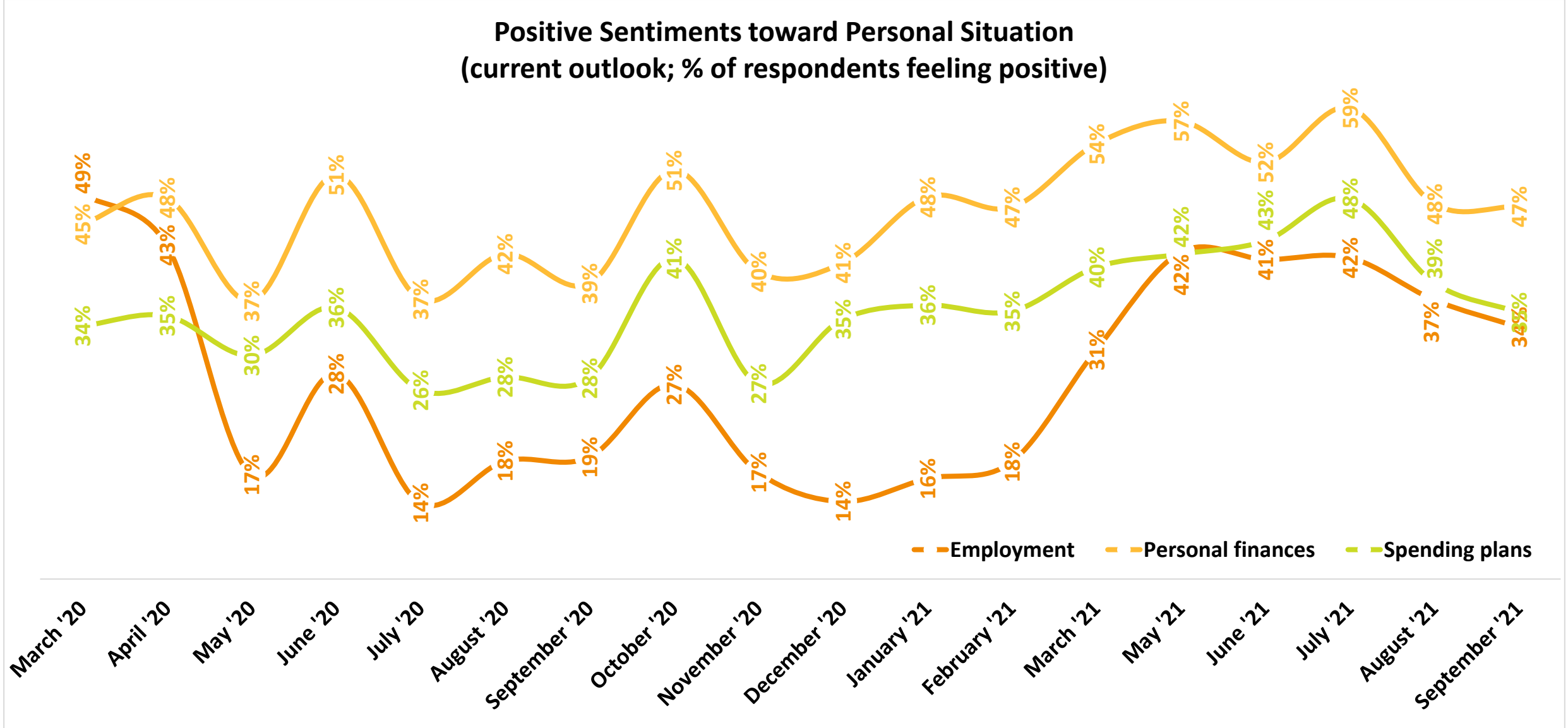
Around **half** of respondents **feel comfortable back at work and participating in in-person interactions**. In September, only **16%** felt **uncomfortable**, which is a 9-percentage point decrease from August.

Consumer confidence in the CURRENT national and regional economy dropped significantly in August and September; each have dropped by over 15 percentage points since July. Confidence in business conditions dropped by 11 percentage points in August and held relatively steady in September.

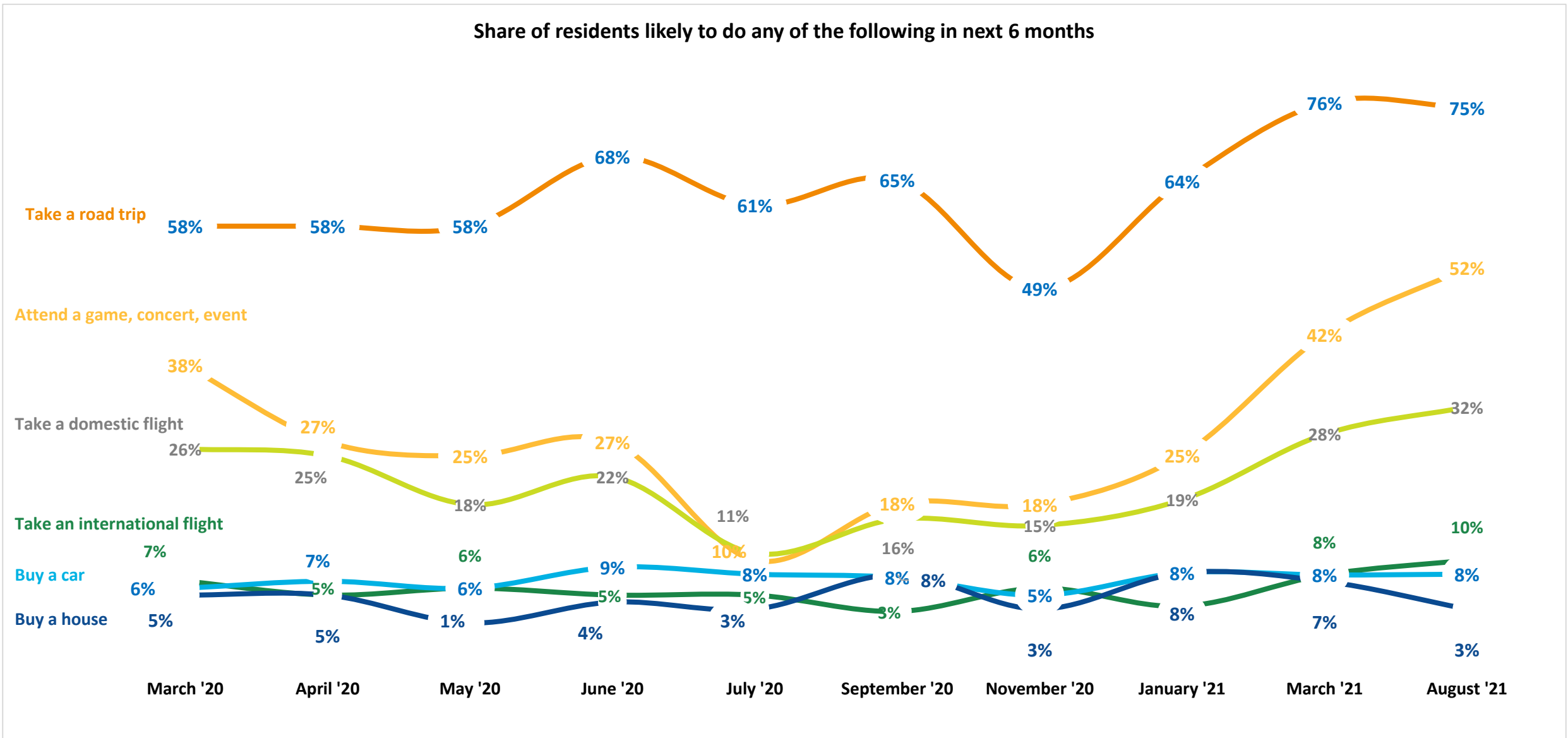


Consumer confidence in respondent's own personal finances, spending ability, and employment dropped between 5 and 11 percentage points in August and continued to dip slightly in September.

**Positive Sentiments toward Personal Situation
(current outlook; % of respondents feeling positive)**

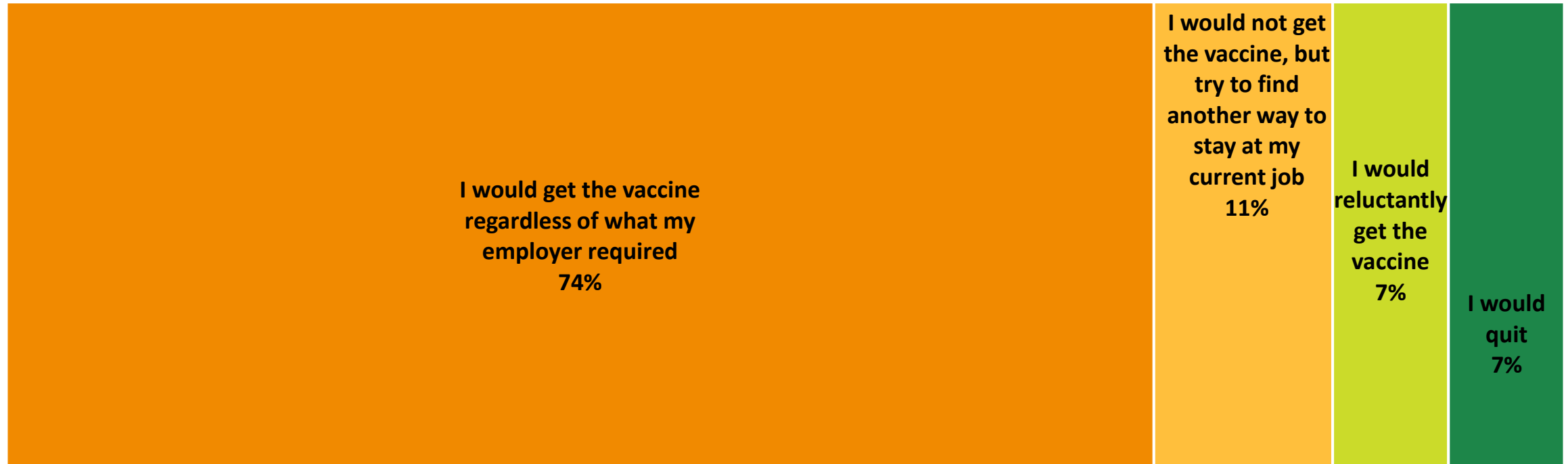


Appetite and plans for travelling (especially domestically) and attending events continues to grow and is the highest since the pandemic started. Appetite for buying a car has held relatively steady with 8% planning to buy within the next 6 months, while the appetite to buy a house has dropped by 5 percentage points since March.



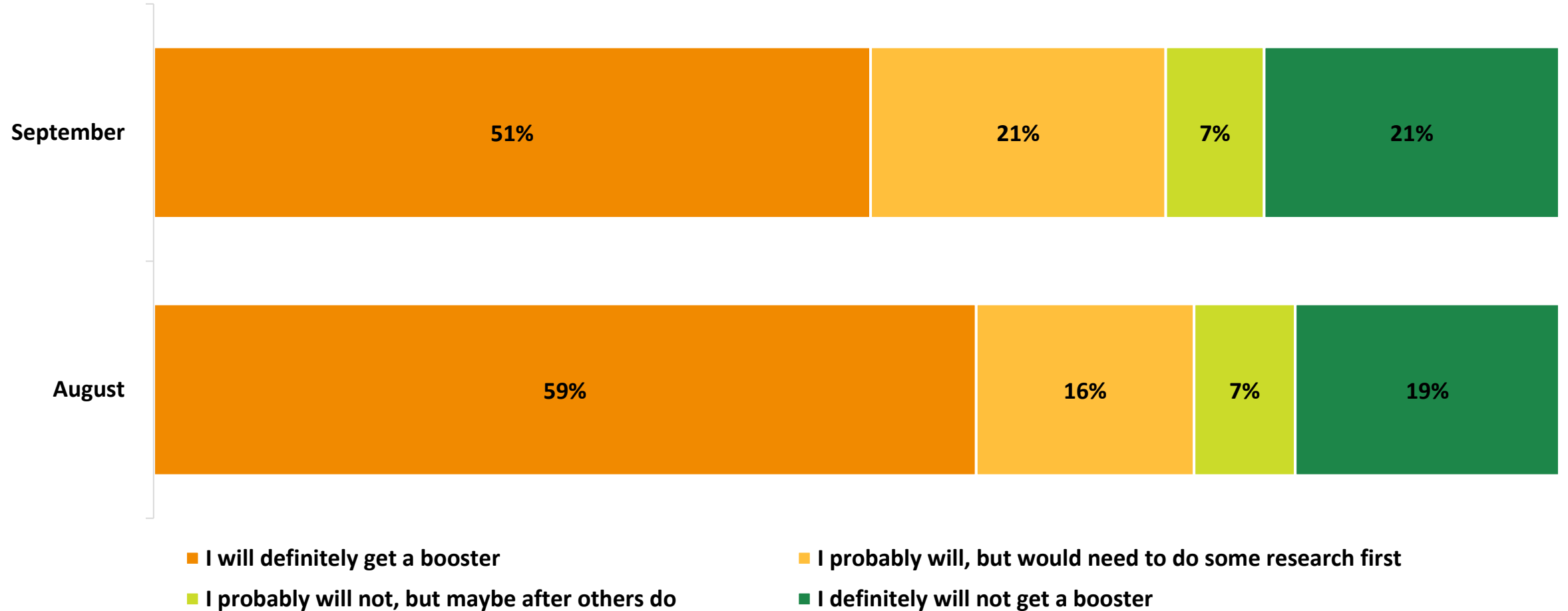
Almost **three quarters** of respondents would **get the vaccine** regardless of what their employer mandated. Another **7%** would **reluctantly get the vaccine if mandated by their employer**. **18%** would **not get the vaccine** and would either try to find a way around the mandate or quit.

If vaccine would be mandatory by your employer, what would you do?



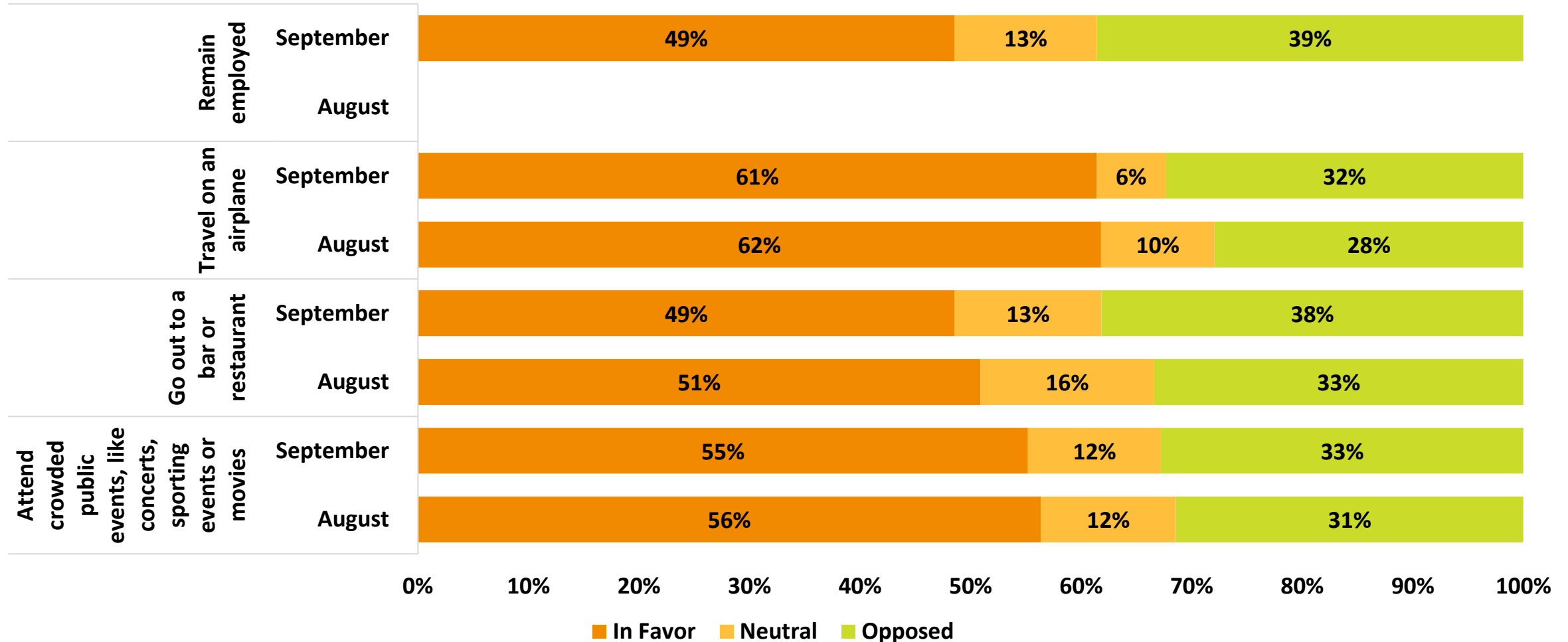
Nearly three-quarters of respondents will probably get the vaccine booster once available, while around 20% of respondents definitely will not get the booster. Interest in the booster decreased between August and September.

When a vaccine booster is available for your demographic group, what will you do?



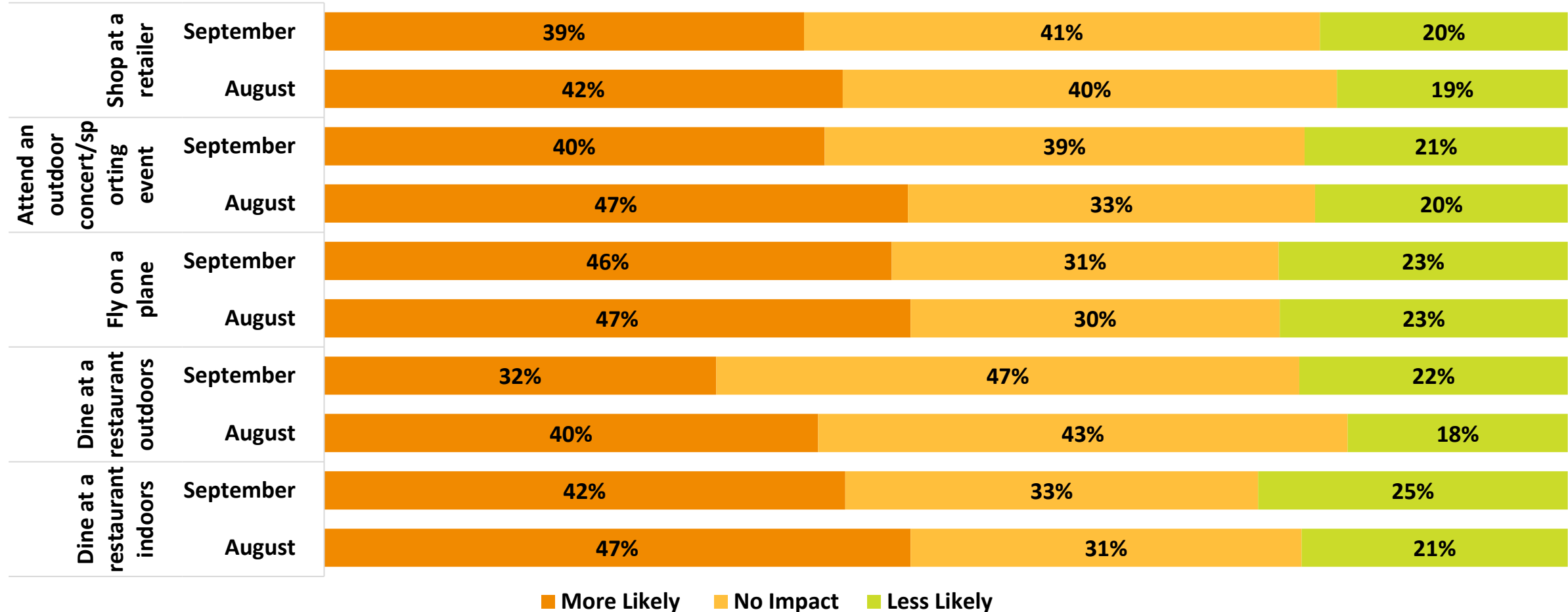
Around half of respondents support the use of proof of vaccination to remain employed or go out to a bar or restaurant. Slightly more (55%) respondents support proof of vaccination to attend crowded public events like concerts, sporting events, or movies. Around three-fifths of respondents support proof of vaccination to travel on an airplane. Sentiments towards the use of proof of vaccination held relatively steady between August and September.

Do you support the use of Proof of Vaccination to ...?



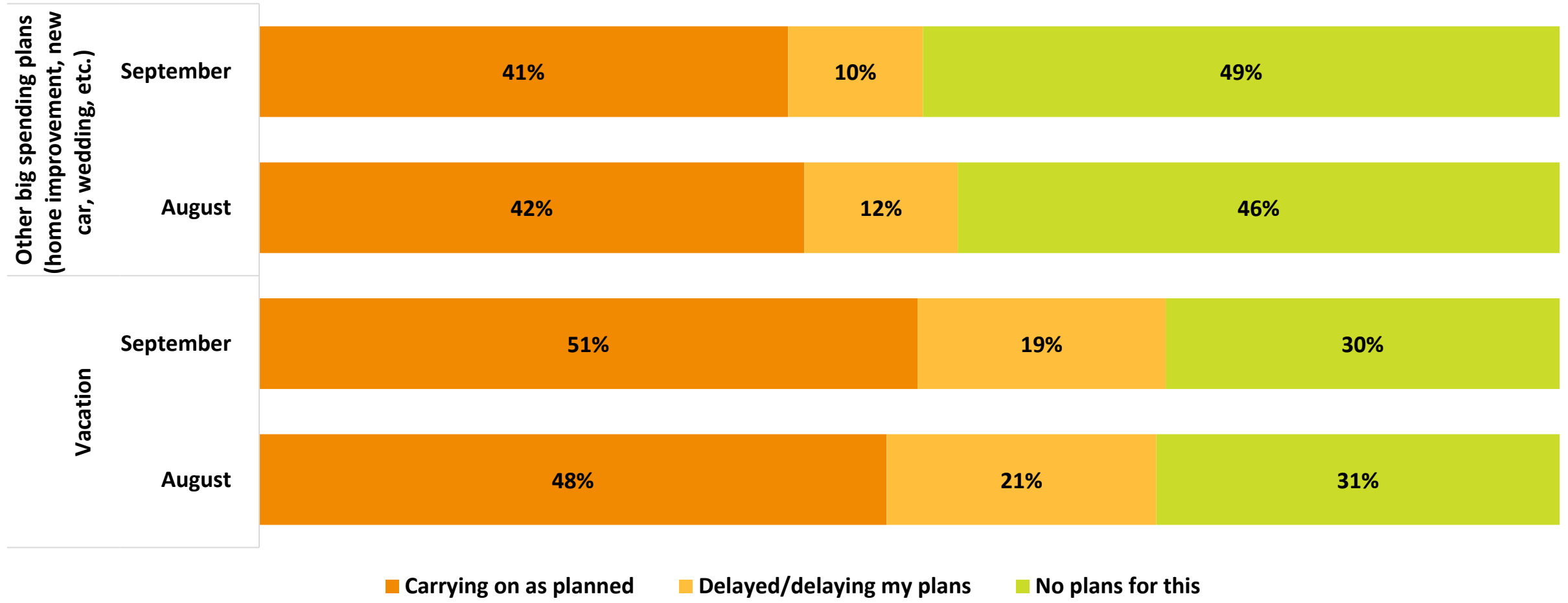
Around **40%** of respondents are more likely to engage in various activities if proof of vaccination and/or masking is required, while **20%** of respondents are less likely to engage. In September, respondents were a bit less supportive of proof of vaccination and/or masking requirements than they were in August.

How likely are you to engage in following activities if proof of vaccination and/or masking is required?



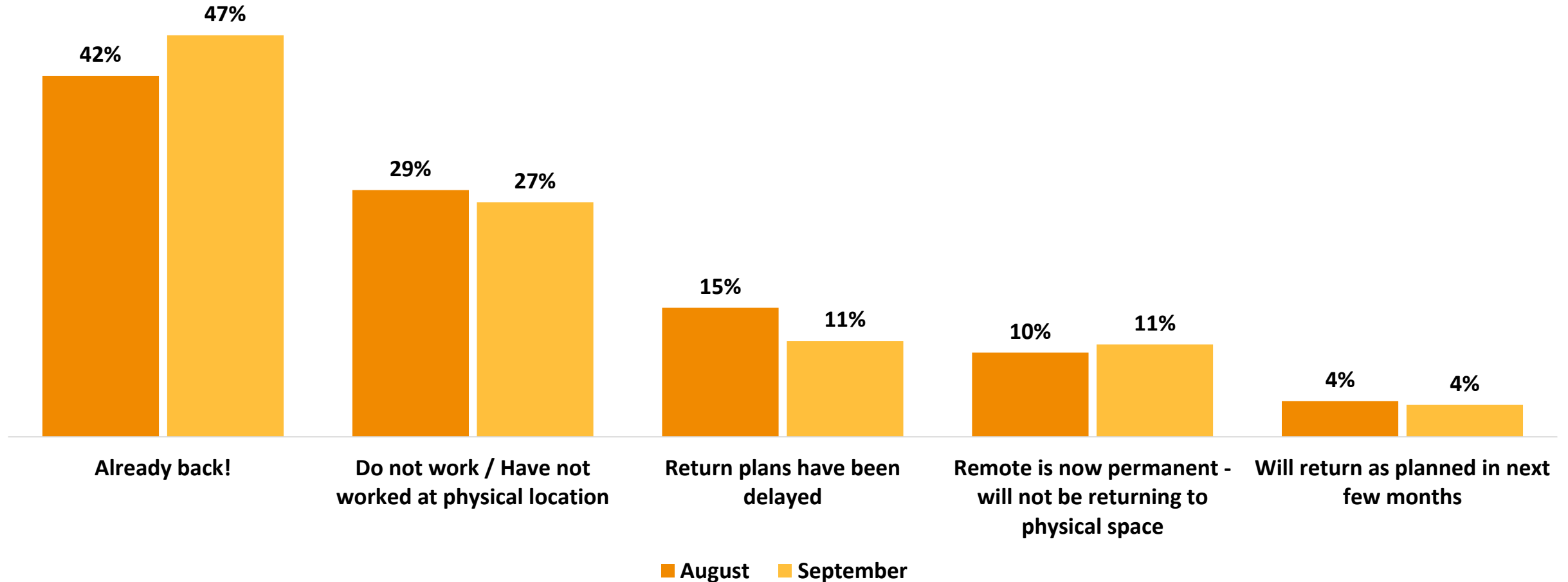
About **20%** of respondents are **delaying vacation plans** due to the **Delta variant**. Only around **10%** are **delaying plans for big spending** (like home improvements, new cars, weddings, etc.), **but nearly half had no original related plans** so Delta didn't affect that spending as much. The Delta variant's influence on major plans did not change much between August and September.

Has the Delta variant influenced your vacation or other major plans?



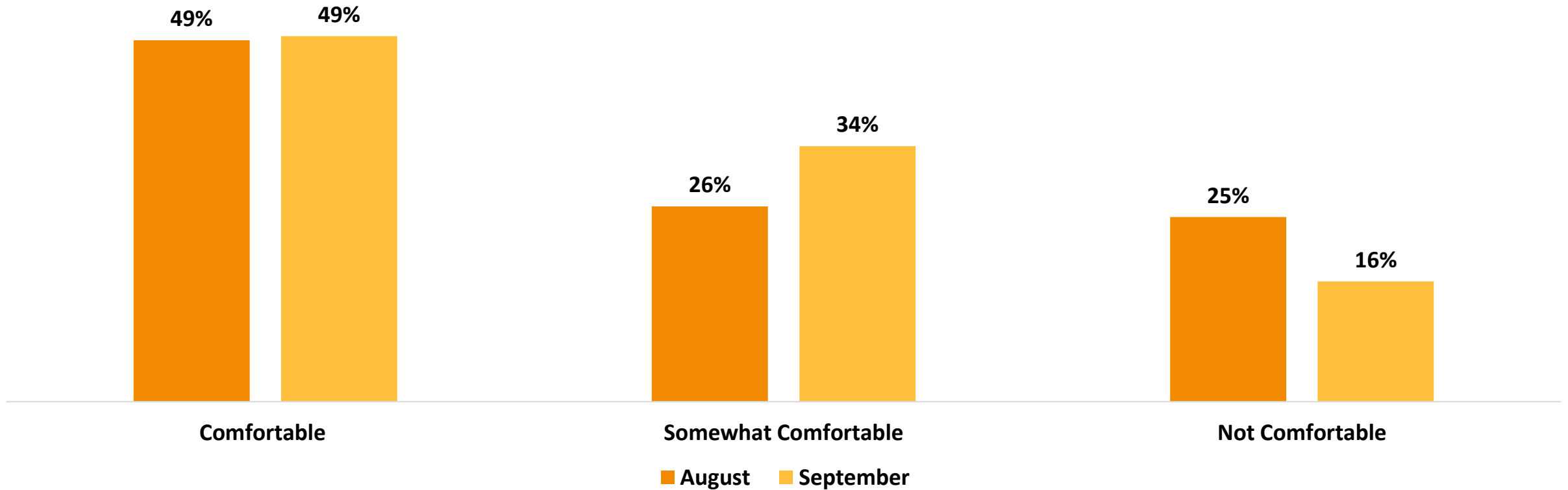
In September, **47%** of respondents stated that they are **already back in their offices**, a 5 percent increase since August. Around **10%** are now in **permanent remote work** and won't be returning to the office.

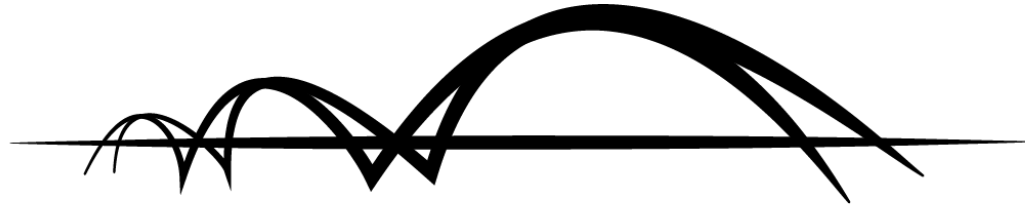
What is your current status regarding return to workplace?



Around **half** of respondents **feel comfortable back at work and participating in in-person interactions**. In September, only **16% felt uncomfortable**, which is a 9-percentage point decrease from August.

How comfortable do you feel back at work (in in-person interactions)?





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